



# Nursing M&M in the Post Anesthesia Care Unit

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## Methods/Approach:

Using a similar approach as physician M&M's and a template based on NCPS and IHI guidelines for RCA2, these meetings provide strong action items for change while creating a safe blame free environment. A pre-survey was distributed to all PACU nurses to collect baseline data, followed by a post-survey after each meeting. The surveys included Likert scales, yes/no questions, and open-ended questions.

## Background:

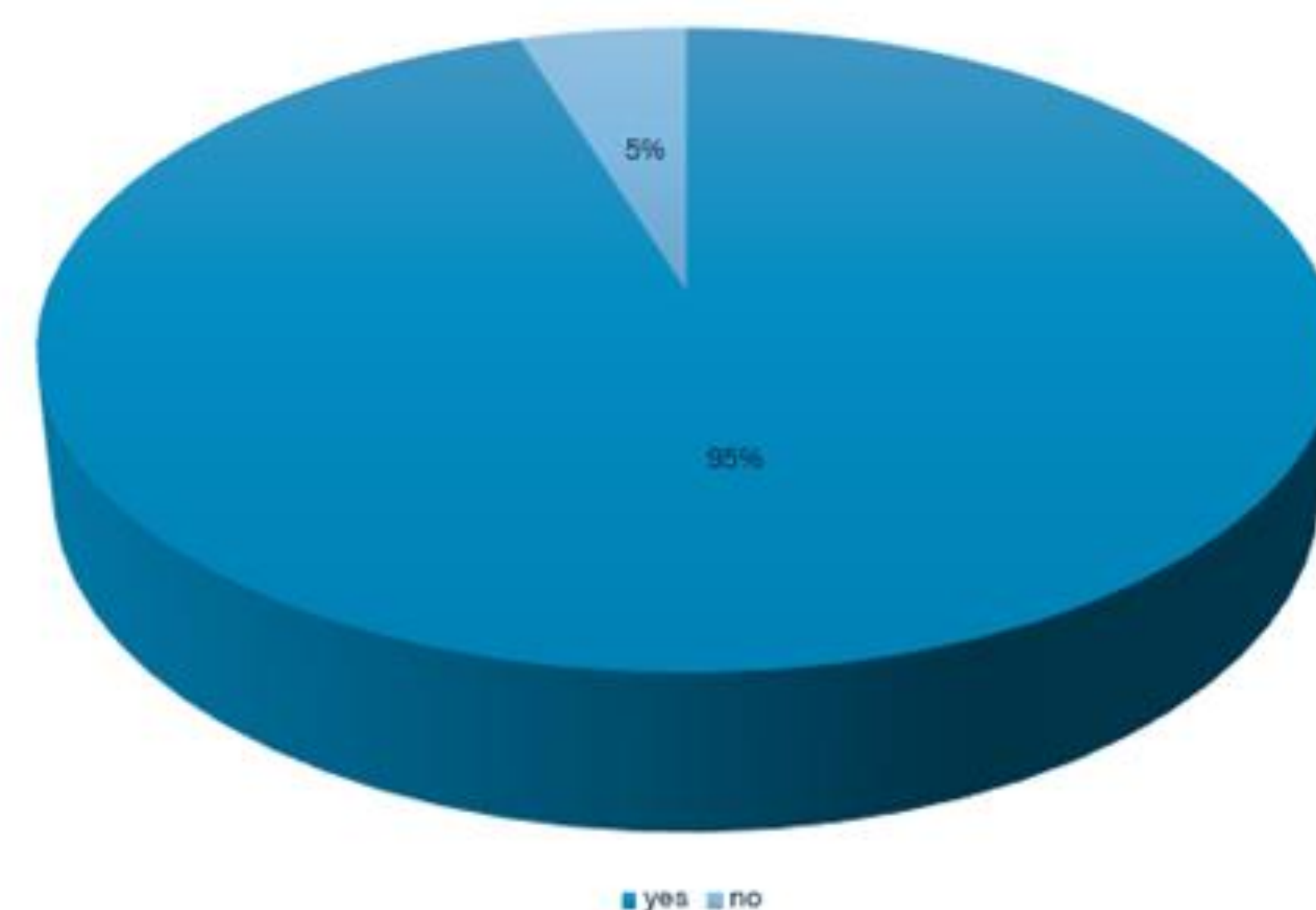
Morbidity and Mortality (M&M) meetings, or clinical review meetings, play a vital role in improving patient care by identifying systems and processes that require improvement. These meetings encourage an open, supportive environment that facilitates discussion, learning, and growth among healthcare professionals.

## Local Problem:

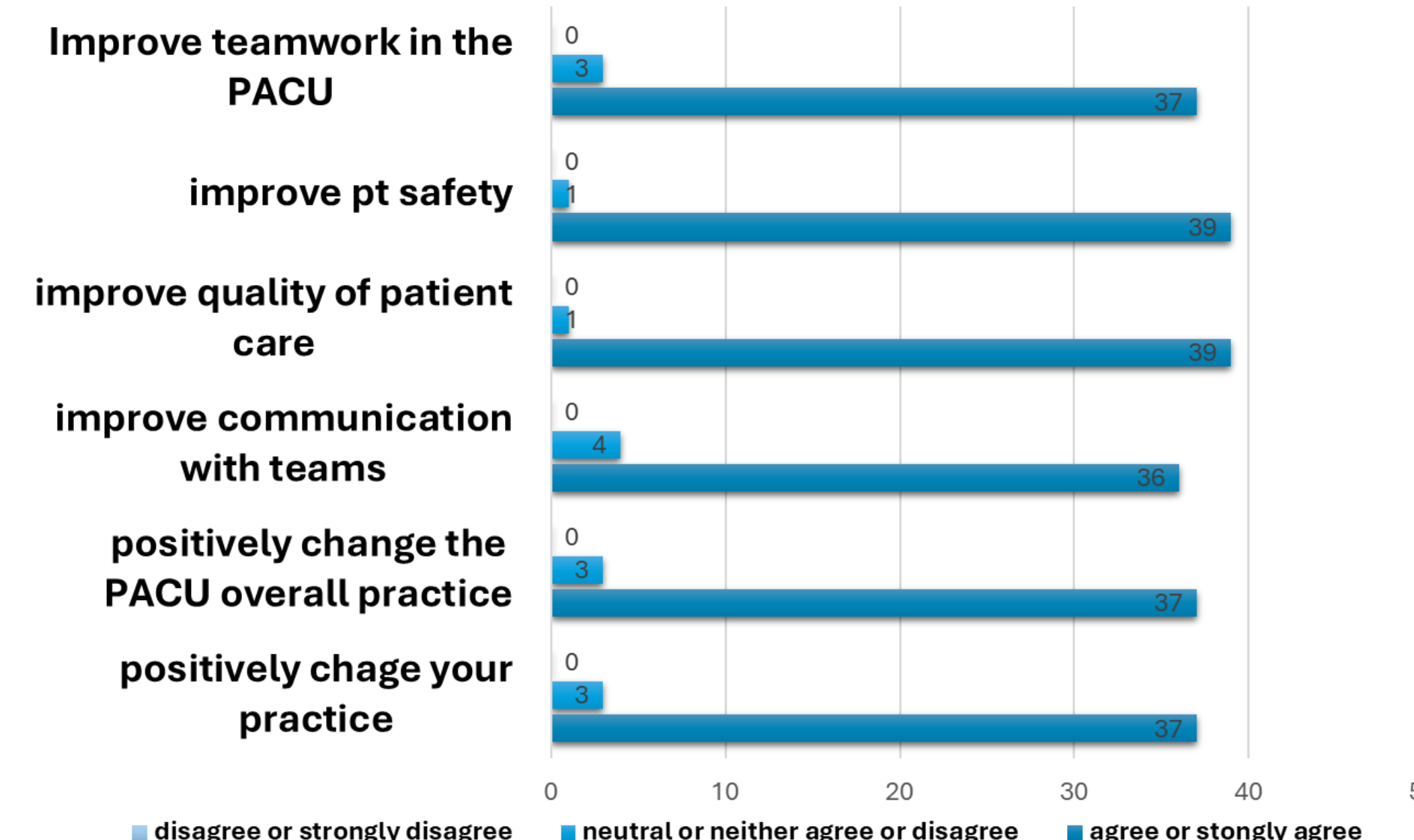
In our high-acuity, fast-paced PACU, there are missed opportunities for learning and growth. There was no structured process in place for nursing staff to review cases, identify areas for improvement, or discuss complications, errors, and successful interventions. As a result, staff members were left feeling uncertain and concerned about the outcomes, highlighting the need for change.

**100%**  
Experience this as a secure space to  
express opinions and concerns

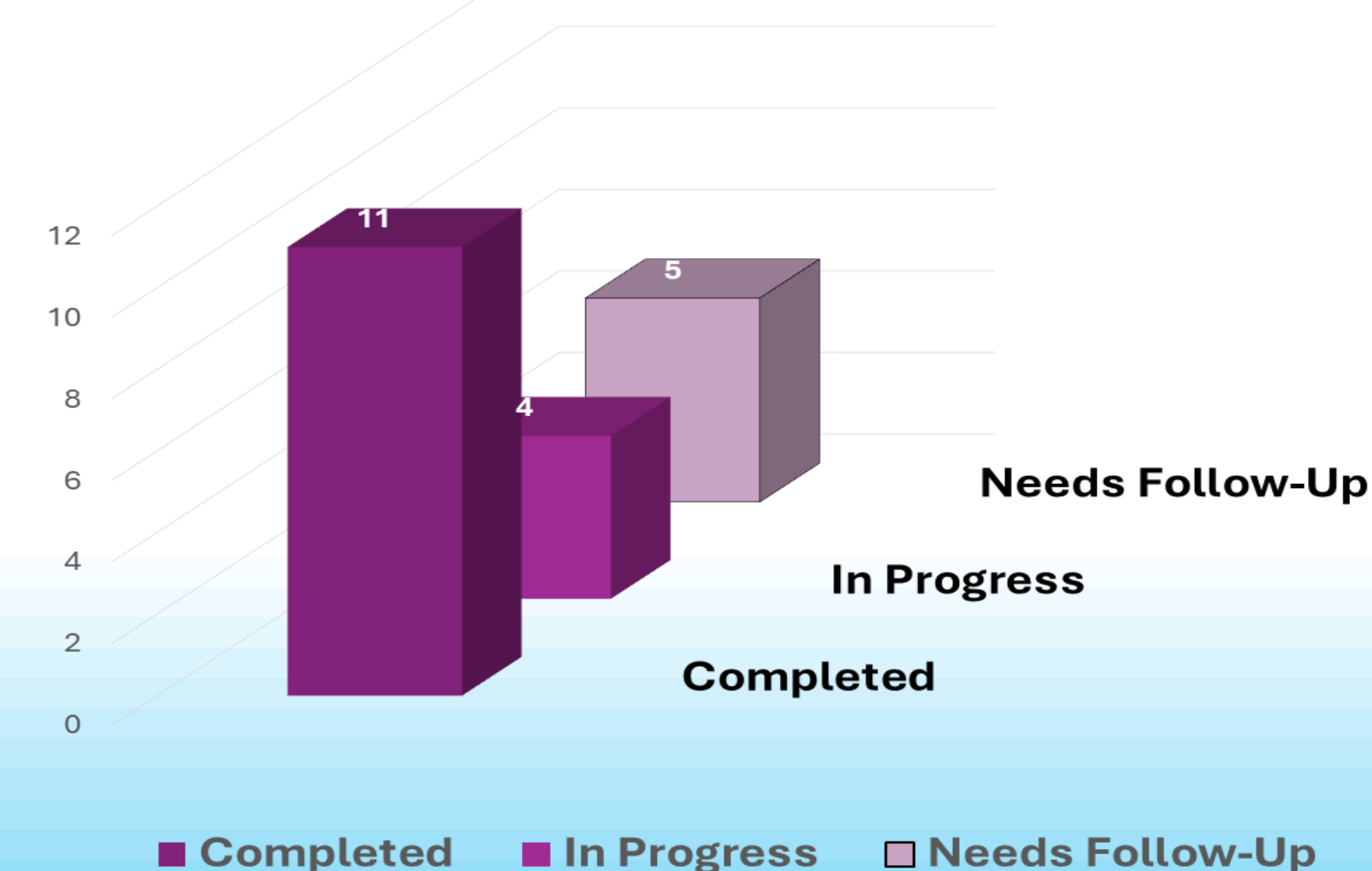
Did you receive new information that will affect your practice



## Results



## Action Items



## Outcomes/Results:

Nurses strongly believe that Nurse M&M meetings positively impact both their practice and unit performance. Over 90% of participants reported improved practice and PACU operations, with enhanced teamwork, communication with care teams, and patient care and safety. The meetings foster a safe environment for sharing concerns, and all participants agreed on this. Of 18 action items identified, 61.1% were completed, 11.1% are in progress, and 27.7% require follow-up.

## Conclusion:

This project demonstrated that nursing M&M increase awareness of practice standard, educating, and empowering nurses in quality improvement, and encourage collaboration with care teams. These meetings promote transparency, encourage nurses to speak up, and facilitate discussions aimed at improving patient care.

*Nursing*

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